

Privacy Policy for the private medical services provided by Dr Gillian Jackson GMC 7042911

Effective Date: 1st October 2024

Introduction

Dr Gillian Jackson (she/her/my) is committed to protecting the privacy and confidentiality of her clients/patients (you/your/their). This Privacy Policy outlines how she collects, uses, and safeguards personal information under the trading umbrella of 'The Lincolnshire Woemen's Clinic' in accordance with applicable privacy laws. By using her services, you agree to the practices described in this policy.

1. Information Collected

She collects the following types of personal information from patients to provide her healthcare services:

- **Personal Identification Information:** Name, age, address, date of birth (DOB), email address, and registered General Practitioner (GP).
- **Payment Information:** Payment details provided via **Stripe**, her third-party payment processor.
- **Medical Information:** Medical history, health conditions, treatment information, and other relevant healthcare data.

2. How she Collects Information

Information is collected through a secure, web-based client portal, **Rehab Guru**, where patients provide the necessary details when registering for services or during ongoing treatment.

3. Purpose of Information Collection

Personal and medical information is collected for the following purposes:

- To establish a doctor-patient relationship.
- To share relevant health information with the patient's registered GP, with the client's consent.
- To provide prescription services and ensure safe and effective medical care.
- To process payments securely through **Stripe**.

4. Sharing of Information

She will only share your personal and medical information in the following circumstances:

- **With Your Registered GP:** Medical information will be shared with your GP, but only with your explicit permission.
- **With Stripe:** Payment information will be shared with **Stripe**, her trusted payment processing partner, for secure handling of payment transactions.

We will not share your personal information with any third parties for marketing or other purposes not mentioned in this policy.

5. Data Security

We take your privacy and the protection of your personal information seriously. To ensure that your data is safe, she employs the following security measures:

- **Encryption:** All sensitive data is encrypted during transmission to prevent unauthorised access via the Rehab Guru Client Portal.
- **Secure Servers:** Personal data is stored on secure servers with restricted access.
- **Third-Party Security:** **Rehab Guru** and **Stripe** also adhere to strict security measures to protect your information.

6. Patient Consent

By providing your personal and medical information through the rehab guru portal, you consent to the collection, use, and sharing of your information as outlined in this policy.

You have the right to withdraw your consent at any time, though doing so may impact her ability to provide you with healthcare services.

7. Your Rights

As a patient, you have the right to:

- Request access to your personal data.
- Correct any inaccuracies in the information she holds.
- Request the deletion of your personal data, where legally permissible.
- Withdraw consent for data sharing with your GP or any other third parties at any time.

To exercise these rights, please contact me using the information provided below.
drgillian@lincolnshirewomensclinic.co.uk

8. Children's Privacy

The private medical services provided by Dr Gillian Jackson are intended for adults, and she does not knowingly collect information from individuals under the age of 18 without the explicit consent of a parent or guardian.

9. Changes to this Privacy Policy

This Privacy Policy may be changed and updated periodically. Any changes will be posted on this page, and the effective date will be revised accordingly. Please review this policy regularly to stay informed about how your information is being protected.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or how your data is handled, please contact me at:

The Lincolnshire Women's Clinic

Email: drgillian@lincolnshirewomensclinic.co.uk

Address: Grin. Orthodontics, 5 Drury Lane LN1 3BN

This Privacy Policy ensures compliance with data protection laws such as the General Data Protection Regulation (GDPR) in the UK and provides clients with clarity on how their personal data is used and protected.